

## 2019 Revaluation Update

Presented by the Mecklenburg County Assessor's Office



## Progress to Date

- 371,500 Parcels Completed 100%
- 54% Total Increase
- 43% Residential Average Increase
- 77% Commercial Average Increase



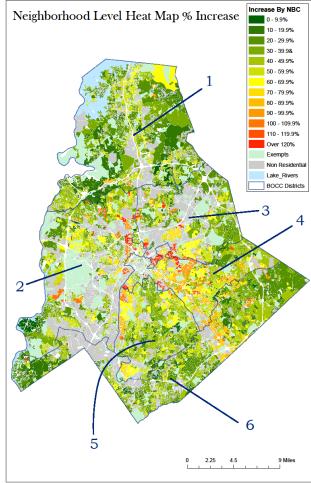


## Revenue Neutral Rate

- Intended to show the tax rate that would keep the local government's revenue neutral given its new tax base
- The revenue neutral rate is developed by each jurisdiction
- The rate must be published, but is not required to be adopted
- Must be included in the proposed budget submitted in reappraisal years

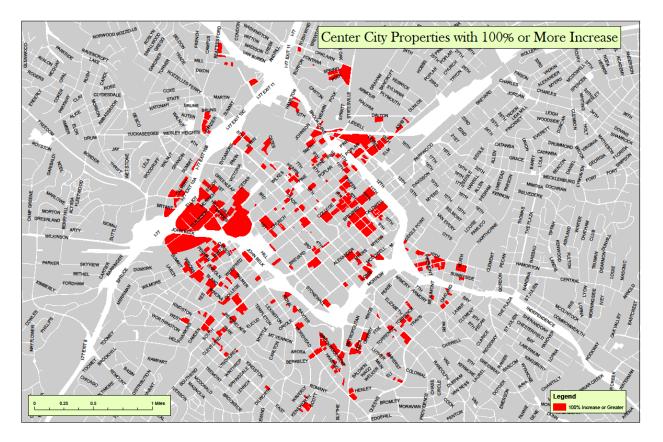


## 2019 REVALUATION UPDATE "We Value Mecklenburg County" Residential Heat Map



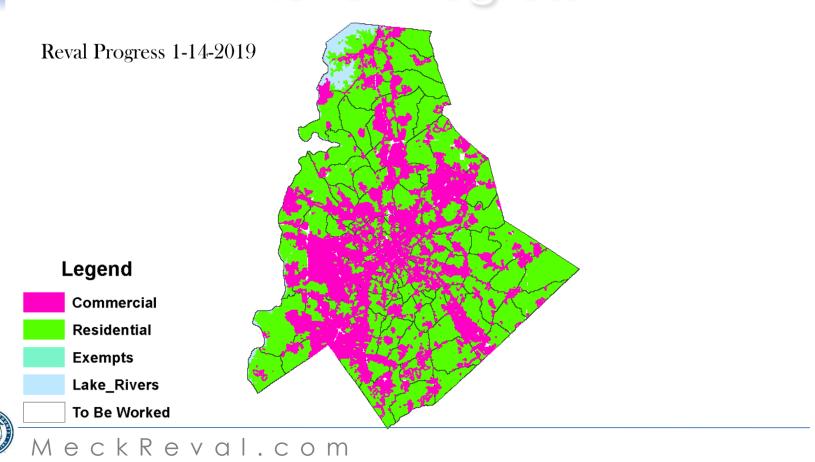


# 2019 REVALUATION UPDATE "We Value Mecklenburg County" Center City Properties Increase 100% or More





## Reval Progress



## Progress to Date



- HOME SALE
- Median Sales \$347,979
- Median Ratio .99
  - The median ratio is the middle ratio when the ratios are arrayed in order of magnitude
- COD 4.402
  - Coefficient of Dispersion represents the average percentage deviation from the median ratio. The lower the COD, the more uniform the ratios within the property group
- PRD 1
  - Price-related differential is the mean divided by the weighted mean.
     PRD's above 1.03 tend to indicate assessment regressively; PRD's below
     0.98 tend to indicate assessment progressivity



## Field Canvassing Update



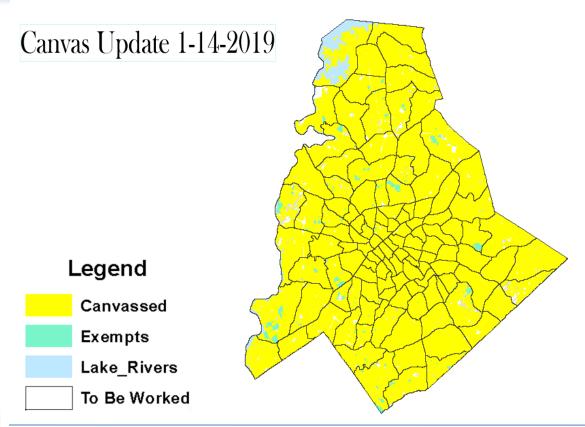
305,915 parcels canvassed to date Roughly 82% of Mecklenburg has been visited

Major Neighborhoods completed

- 340 neighborhoods were identified as Major out of 1,982 total
- 103,238 parcels were Major



## Field Canvassing Update





## Sales/Market Transactions

- 2011 Revaluation Qualified Sales
  - 15,656 in 2008
  - 9,898 in 2009
  - 8,140 in 2010
- 2019 Revaluation Qualified Sales
  - 24,092 in 2016
  - 25,073 in 2017
  - 23,183 in 2018

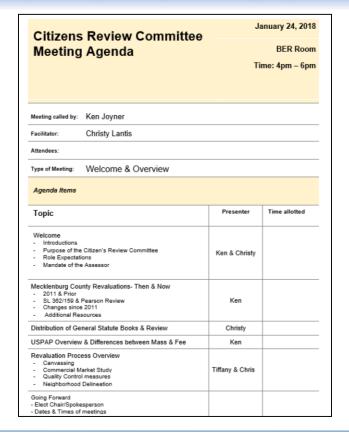


## Citizen's Review Committee

- Nine member panel appointed by the BOCC
- Ex-officio members representative from the NC Dept of Revenue and NC School of Government
- Highly qualified group of individuals
- Copy of General Statutes
- Dates and agendas set through September, 2018



## Citizen's Review Committee





## Citizen's Review Committee

- Purpose of the Citizen's Review Committee:
- Review overall operations
- Review the revaluation process
- Review appraisal methods
- Study statistical reports as to the 2019 Revaluation
- Monitor the progress
- Report its conclusions to the Board of County Commissioners and make recommendations





## Board of Equalization & Review (BER)

- Request by BER Chair, Bruce Miller, to increase the number of terms and membership in preparation for 2019 was approved by BOCC
- Majority of current BER will turn over prior to or in 2019
- Term limitation increased from two terms to three terms
- The number of members increased to 20 from 14
- Consistent with Mecklenburg's special legislation from 2011- Senate Bill 55



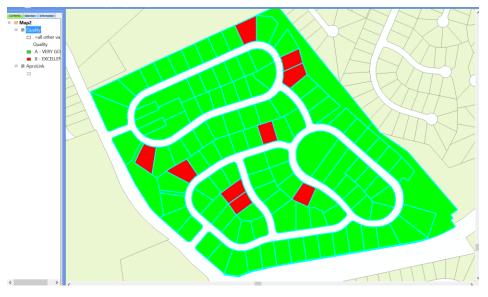
## New Grading System

- Consistent with appraisal standards
  - Supported by market standards, IAAO standards, and Marshall & Swift Cost Estimator
- Ease of understanding for property owners
- Builds consistency between appraisers & within neighborhoods
  - Like houses in different areas graded similarly
  - Less subjectivity in grading
- Allows for adjustments based upon the construction details
- Single alpha grade will keep each neighborhood consistent and equitable in values
- Time & cost savings in mass appraisal with each revaluation



## New Grading System





Neighborhood W942 - BEFORE

Neighborhood W942 - AFTER

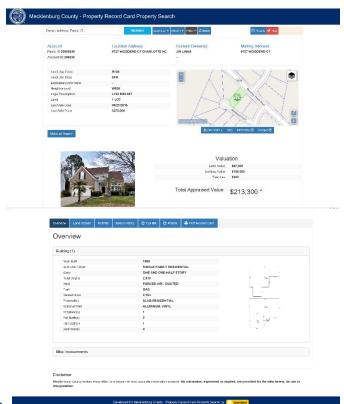


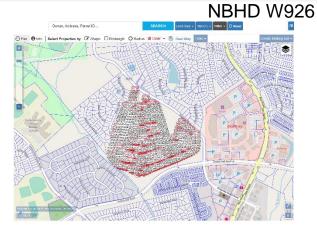
## Neighborhood Delineation

- Considered one of the most important tools in the revaluation process
  - Used in the majority of mass appraisal systems
  - Mecklenburg first used the NBHD system in 1972
- Divides Mecklenburg County into smaller geographic area
  - Typically, out of 2938 neighborhoods, they are 1,000 parcels or less
- Developed using natural and manmade boundaries
  - Manmade Interstates, land use & zoning
  - Natural lakes, creeks, & watersheds
- Analyzing market data is easier, and ensures equity
  - Determine depreciation, market variables & factors
- Maintains consistent values in a manageable market area
- Easier for the public to compare property values within a market area

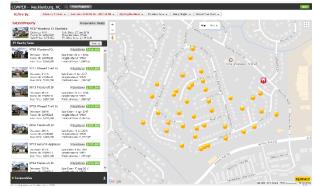


## Neighborhood Delineation

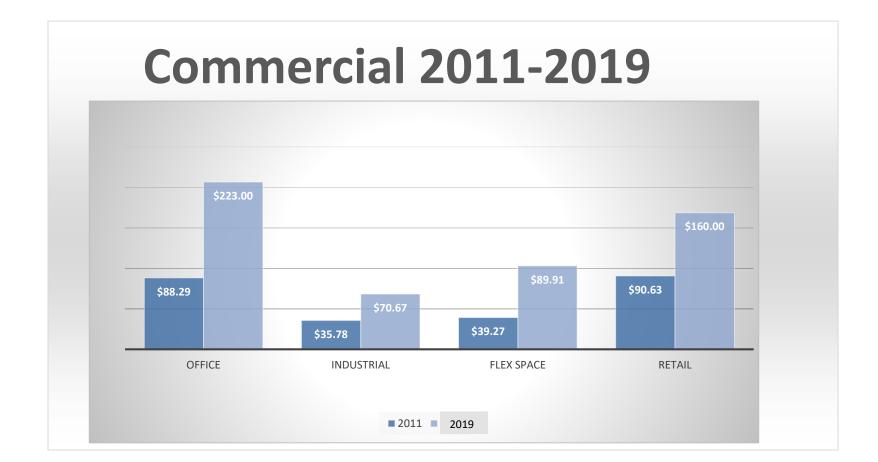




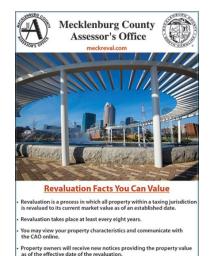
NBHD W926







## Communication Plan



Residents may submit an appeal of the assessed value.

- Presented Revaluation information to all municipalities
- Revaluation Brochure
- Website-Branding and video messaging
- At least 100 speaking engagements in advance of 2019 Revaluation

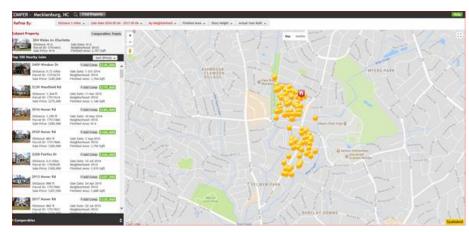
## Communication Plan

- Information Sessions 129 scheduled to date
- City/County/Townships 21
- Civic Groups 58
- Neighborhood Associations 38
- Faith Based Groups 6
- General/Public Meetings 6



## Technology

#### **Spatialest Comper**



- Spatialest is embedded in Modria
  - Comper
  - Property Record Card





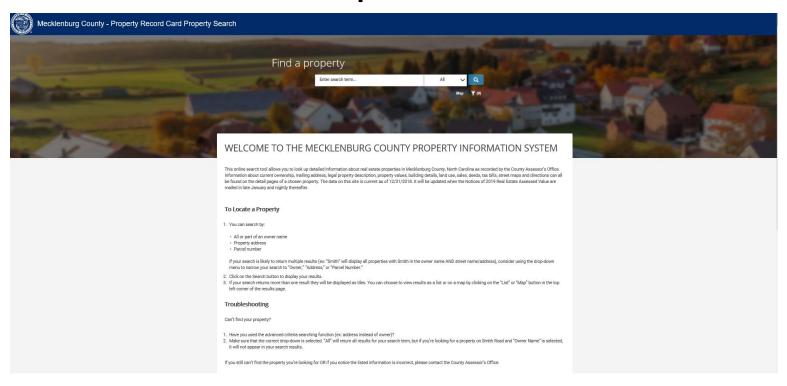


## **Modria Tour**

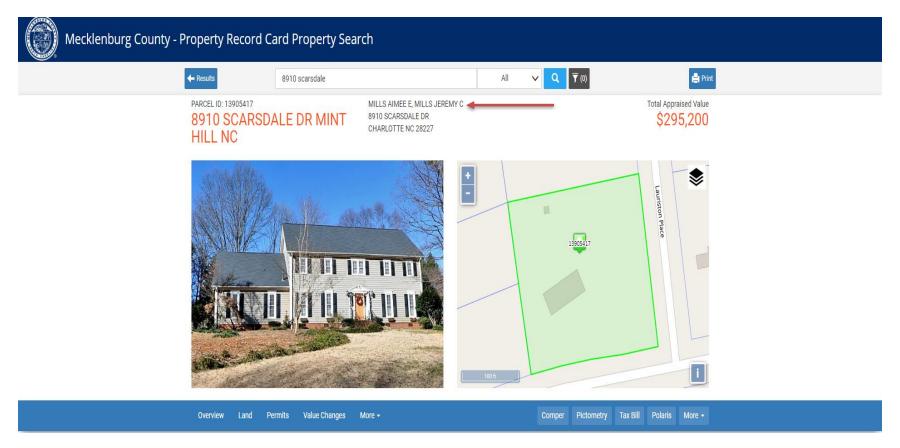
- Modria is an online resolution portal for Mecklenburg properties
  - The Modria Tour starts in Spatialest, Mecklenburg County's property information system, for accurate parcel specifics.
  - The link may be accessed by visiting:

https://MeckReval.com

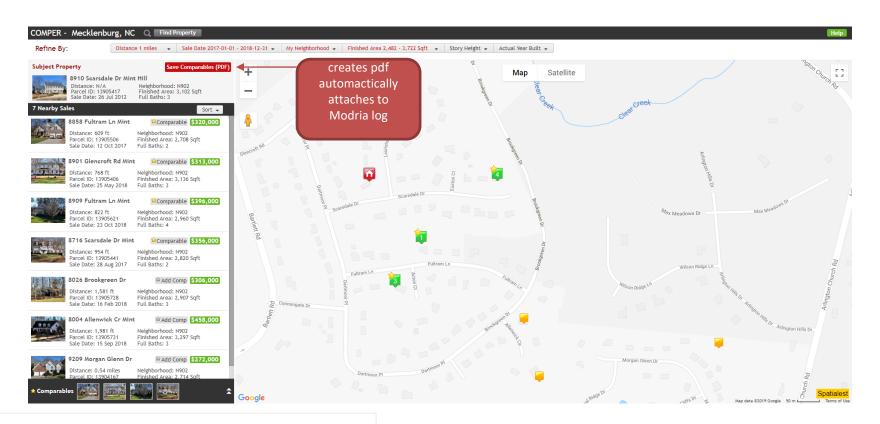
#### **Enter the parcel number**



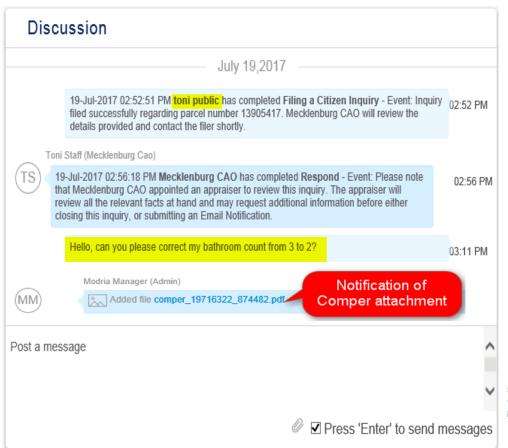
#### Click the situs link for parcel details



## **Comper view and options**

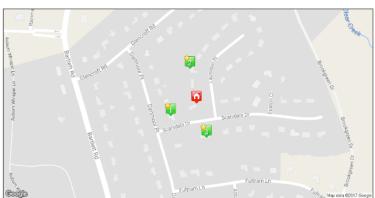


#### Comper pdf



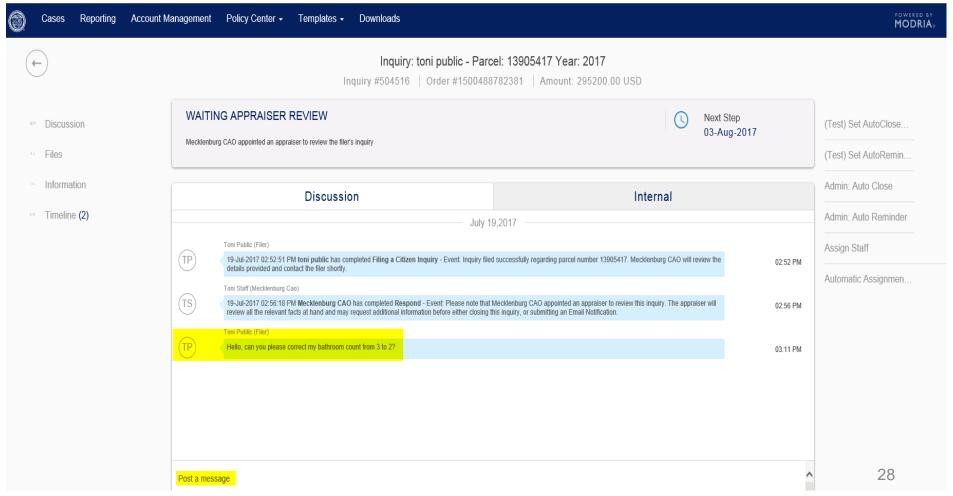
#### **Printout**

Parcel ID: 13905417



	<b>ි</b>	<u>_</u> 1	Fultram Ln	EU/h <sub>Gare</sub> Map data 62017 Go
	Subject	Comp 1	Comp 2	Comp 3
Parcel ID	13905417	13905416	13905420	13905524
Address	8910 SCARSDALE DR MINT HILL	8936 DARTMOOR PL MINT HILL	8923 LAURISTON PL MINT HILL	8911 SCARSDALE DR MINT HILL
Distance	0 ft	236 ft	286 ft	291 ft
Parcel ID	13905417	13905416	13905420	13905524
Sale Price	\$242,000	\$298,000	\$244,000	\$274,000
Sale Date	26 / Jul / 2012	30 / May / 2014	28 / Oct / 2015	14 / Aug / 2015
ghborhood	N902	N902	N902	N902
ished Area	3,102 Sqft	2,772 Sqft	2,201 Sqft	2,423 Sqft
lding Type	SINGLE FAMILY RESIDENTIAL	SINGLE FAMILY RESIDENTIAL	SINGLE FAMILY RESIDENTIAL	SINGLE FAMILY RESIDENTIAL
Bedrooms	5	4	3	3
Full Baths	3	2	2	2
Year Built	1986	1987	2004	1986
				27

#### Posting a message to CAO staff



#### **Email and link into Modria**



Thank you for filing an inquiry regarding parcel number 13905417. Our services will review the details you provided and contact you shortly

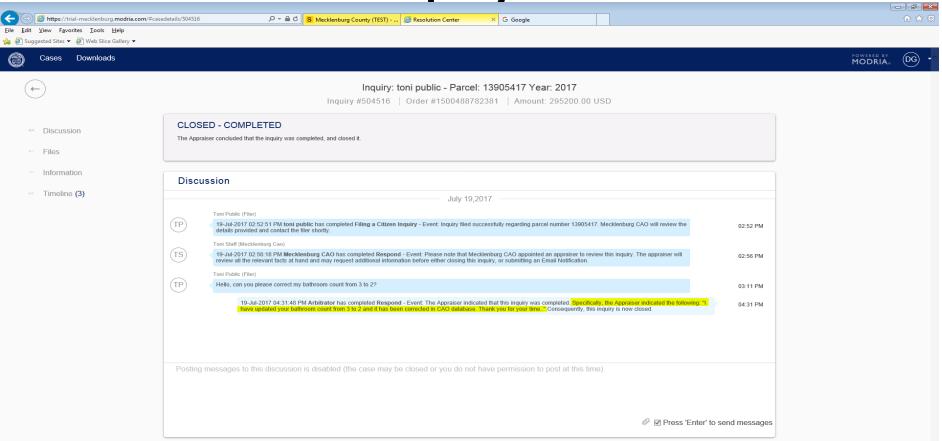
Sincerely,

#### Mecklenburg Resolution Center

Mecklenburg County Government - Assessor's Office

Website: <u>Click Here</u> Powered by Modria

## **Modria inquiry CLOSED**



## **MODRIA**

A convenient tool to share information, communicate and build relationships in our community.

## Elderly or Disabled Property Tax Homestead Exclusions





#### Tax Exemptions and Exclusions

- Elderly or Disabled Requirements (exclusion of \$25,000 or 50% of taxable value, up to 1 acre)
  - Deed in applicant's name or title to residence as of January 1st
  - Must be N.C. resident
  - At least 65 years of age or totally and permanently disabled.
  - 2018 Income must not exceed \$30,200
  - Has income for the preceding calendar MORE than the income eligibility limit





#### Tax Exemptions and Exclusions

- Disabled Veterans Homestead Exclusion (first \$45,000 of assessed value)
  - Deed in applicant's name or title to residence as of January 1st
  - Must be N.C. resident
  - Honorably discharged veteran 100% disabled (service related) or receive benefits for specially adapted housing under 38 U.S.C. 2101
  - There is no age or income requirement
- Application available online or call 980-314-4226 (4CAO) for application



## Quality Control

- Hired QC Coordinator
  - Reviewing all aspects of Reval
  - Training staff
  - Documenting Procedures and Processes
  - New Appraisal Field Manual
- Data cleansing
  - Spatialest is a GIS based CAMA toolset that works with and enhances the functionality of any CAMA system. Also provides post analysis which identifies areas or properties at high risk of appeal
- Vincent Valuations
  - method of sales cleansing
- Statistical Analyst-Josh Myers Valuations



## Table of Resources

- 46 New positions have been added to the CAO since FY2013
- FY2013
  - Revaluation Reserve Funds approved[\$3,250,000]
  - Positions Hired: Transferred from LUESA to new CAO
    - Assessor's Office Business Manager
    - IT Program Manager
- FY2014
  - Revaluation Reserved Funds Allocated [\$1,000,000]
  - Street Level Photo Imagery
  - Positions Hired: 20 total
    - IT Business Analyst
    - 10 Appraisers (one reclassified to Assistant Assessor)
    - 5 Assessment Analyst
    - 2 Business Personal Property Auditors
    - 2 Personal Property Admin Support



## Table of Resources

- FY2015
  - Revaluation Reserved Funds allocated [\$1,000,000]
  - Positions Hired:
    - 2 Transferred positions from BSSA
    - IT Business Analyst: redirection from OTC
    - Senior Reporting Analyst: redirection from Manager's Office
    - Admin Support Staff
- FY2016
  - Revaluation Reserve Funds approved[\$750,000]
  - Technology
    - CAMA maintenance increase
    - Street View Pictometry funding for Phase 2



## Table of Resources

#### FY2017

- Approved Funding for following systems
  - Modria online dispute and resolution center
- Positions Hired
  - Revaluation Manager
  - 6 Senior Appraisers (Revaluation Team)
  - Approved Funding for 10 Temporary clerical support for data entry and 10 Temporary field listers for canvassing

#### FY2018

- Approved Funding for Farragut Appeals Module
- Approved Funding for the following positions
  - 5 Assessment Analysts
  - 5 Real Property Appraisers
  - Appraisal Manager
  - Q&T Coordinator
  - 2 Property Admin Support II's



## Awards and Recognition

- CEAA awarded to the Mecklenburg CAO
  - CEAA is awarded to jurisdictions that have developed superior assessment practices in all aspects of their operations
  - Only 2<sup>nd</sup> County in the state to achieve award
  - Since 2004 only 38 jurisdictions have received this award
  - 1 of 3 jurisdictions to receive in 2017





## Awards and Recognition

#### 2017 IAAO Designations

- Cecil Jackson-AAS2015 RES
- John Geier- RES
- Sandy Martin-PPS
- Eric Anderson-PPS





### In the News

# Hottest Markets



## By all measures, a construction boom is shaping up for 2018

- The construction industry added 30,000 jobs last month, according to the Labor Department.
- That brings the sector's 2017 gains to 210,000 positions, a 35 percent increase over the previous year.
- Construction spending is also soaring, up to a record \$1.257 trillion in November, according to the Commerce Department.
- · Optimism among construction contractors is also at a record high

Diana Olick | @DianaOlick

Published 11:06 AM ET Fri, 5 Jan 2018 | Updated 8:18 AM ET Mon, 8 Jan 2018

**SUBC** 



SEP 26, 2017, 12:54 PM EDT RESIDENTIAL REAL ESTATE

Price gains show no signs of stopping in Charlotte's home market



NOV 28, 2017, 1:23 PM EST RESIDENTIAL REAL ESTATE

Increases in local home prices continue to top 6%

"In Charlotte, as is the case with Raleigh and seven of the other top markets, home values are expected to increase at a higher rate than the national forecast of 3.2%. Charlotte is expected to see a 4% increase in home values in 2018 compared to a 3.7% increase for Raleigh. Meanwhile, rents should climb 1.9% in Charlotte and 1.2% in Raleigh, says Zillow." By Jenna Martin - Associate Editor/Online, Charlotte Business Journal Jan 9, 2018





#### **2019 REVALUATION UPDATE**

"We Value Mecklenburg County"

*	1/17-7/19	Community Engagement
*	1/18-12/18	Citizens Review Committee
*	8/8/18	<b>BOCC Initial Presentation of</b>
		Schedule of Values (SOV)
*	9/5/18	Public Hearings for SOV
*	9/18/18	BOCC Adoption of SOV
*	10/22/18	SOV Appeal Period Ends
*	12/18	CAO Value Finalization
*	1/23/19	Notices of Value Mailing to Property Owners
*	1/24/19	Informal Appeals Period Begins
*	5/20/19	BER Appeal Period Ends
*	7/19	FY20 - Tax Bill Mailing to Property Owners

